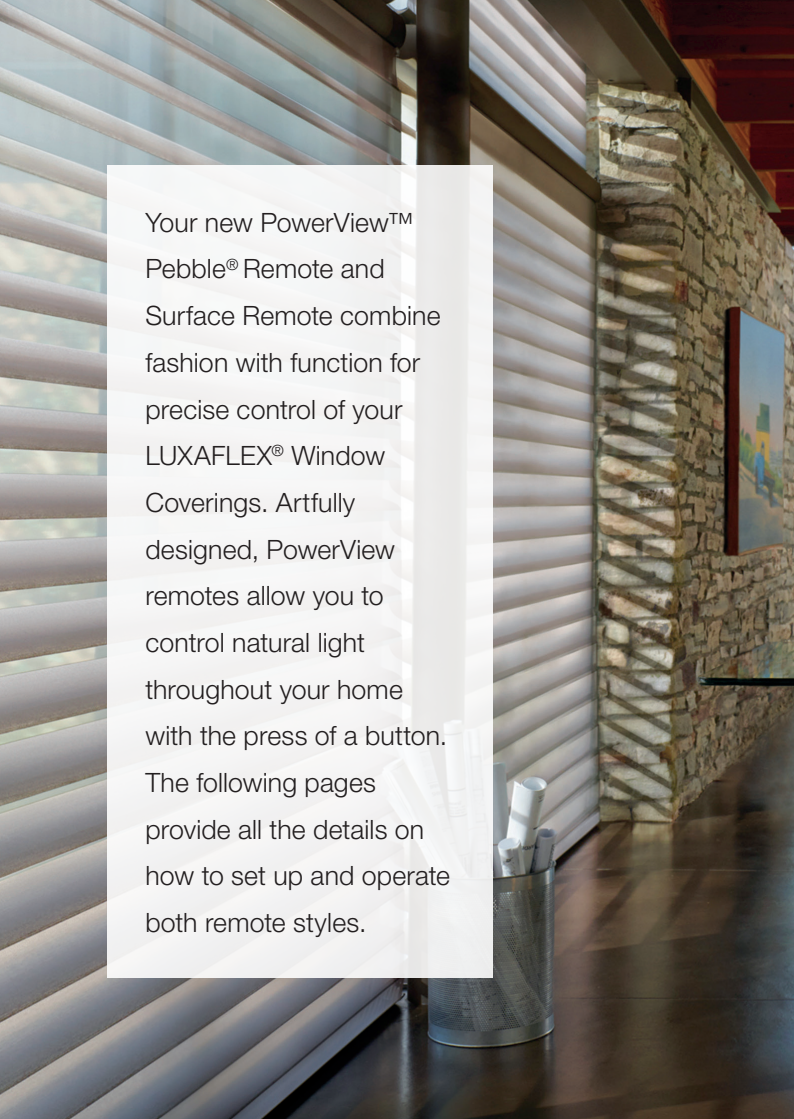# PowerView™ Motorisation

by LUXAFLEX® WINDOW FASHIONS

REMOTE CONTROL GUIDE

Luxaflex®
WINDOW FASHIONS

Your new PowerView™ Pebble® Remote and Surface Remote combine fashion with function for precise control of your LUXAFLEX® Window Coverings. Artfully designed, PowerView remotes allow you to control natural light throughout your home with the press of a button. The following pages provide all the details on how to set up and operate both remote styles.

Table of Contents

Key Components

POWERVIEW™ PEBBLE® REMOTE

Ergonomically designed, the PowerView Pebble
hand-held remote is available in seven on-trend colours to
complement your home décor.

POWERVIEW SURFACE REMOTE

The sleek PowerView Surface is wall-mounted so you know your remote is always right where you left it.

REMOTE MODULE FRONT

GROUP 3

GROUP 4

GROUP 2

GROUP 5

GROUP 1

OPEN

open

GROUP 6

STOP
Press and
hold for
program
mode.

all

close

Favourite
Shade position

LEFT ARROW
Function varies
with shade type.

HunterDouglas

RIGHT ARROW
Function varies
with shade type.

CLOSE
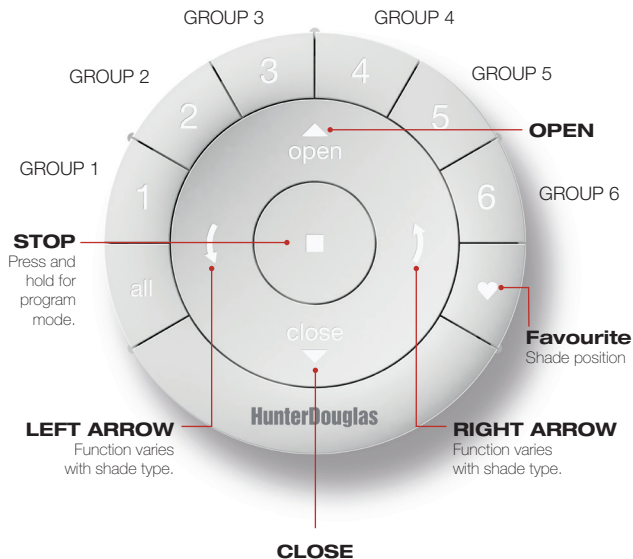
REMOTE MODULE (BACK COVER REMOVED)

RESET BUTTON

BATTERY COMPARTMENT
3V CR 2032

BATTERY COMPARTMENT
3V CR 2032
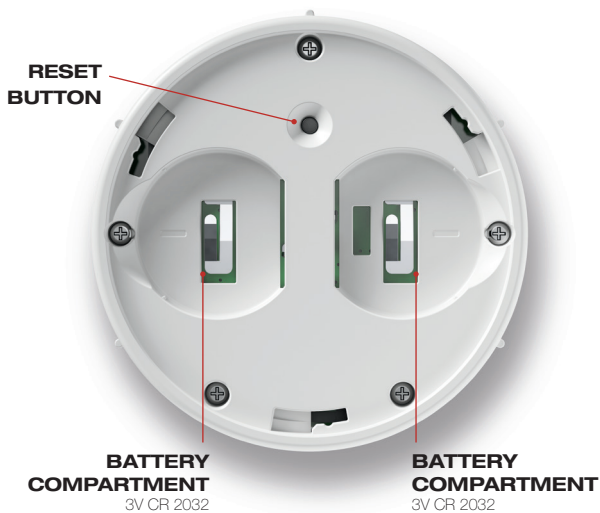
Getting Started

Important: The PowerView Remote will not operate a window covering until the window covering has been added to a GROUP.

Getting started

First, activate the remote by pulling both plastic tabs from the back battery compartment.

Inserting the remote module into the PowerView Pebble® (hand-held):

1. Centre the Hunter Douglas logo on the remote module above the indentation on the bottom rim of the Pebble.

2. Align the ribs on the remote module with the grooves on the Pebble.

3. Gently push the remote module into the Pebble until it is snug.

○ Ribs on remote to be aligned with the
---- grooves on the Pebble.

Centre logo
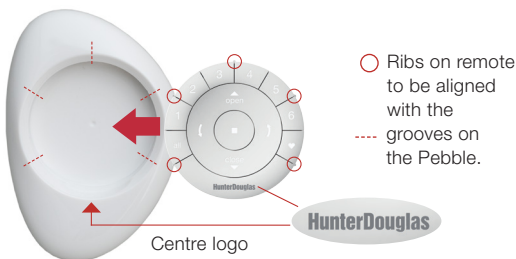
Mounting the PowerView Surface:

1. Choose a location to mount the Surface.

2. Orient the Surface mounting plate so that the Hunter Douglas logo is horizontal and level. Mark screw holes.

3. If you are mounting the Surface onto drywall, use a 6mm drill bit to drill pilot holes. Tap drywall anchors into the pilot holes until the flange of the anchor is flush with the drywall.

4. If you are mounting the Surface onto wood, use a 3mm drill bit to drill the screw holes.

5. Attach the Surface mounting plate using the screws provided.

6. Align the Surface ring with its mounting plate and twist the Surface ring clockwise to lock it in place.

Inserting the remote module in the Surface:

1. Align the ribs on the remote module with the grooves on the Surface.

2. Gently push the remote module into the Surface until it is snug.

○ Ribs on remote to be aligned with the
---- grooves on the Pebble®.

HunterDouglas

Centre logo
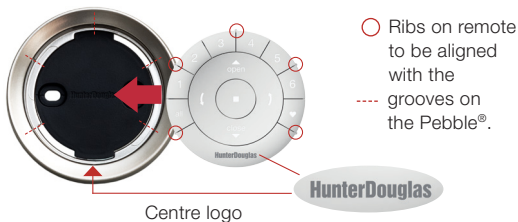
Programming

IMPORTANT: Is this your first remote? If so, continue reading for programming steps. If you have already installed a PowerView Hub or additional remotes, refer to page 17 for more information.

A GROUP can be a single window covering or multiple window coverings. There are six unique assignable GROUPS to use on each remote. A window covering may be assigned to more than one GROUP.

NOTE: It is recommended that only similar window coverings be included in a GROUP because of differences in product features and operation. When a window covering is added to a GROUP for the first time, it is also added to the PowerView Shade Network that links window coverings and devices together.

Join a window covering to a GROUP

1. Press and hold ◼ STOP for 4 seconds to put the remote in program mode. The backlit buttons on the remote will flash to indicate it is in program mode.

2. Press the desired GROUP number (1–6) on the remote. The backlit GROUP number will flash to show it is selected.

3. Press and hold the manual control button on the window covering.

4. While continuing to press the manual button, press ▲ OPEN on the remote. The window covering will move slightly to indicate it has been joined to the GROUP. Release the manual control button.

5. Press and hold ◼ STOP for 4 seconds to exit program mode. The lights will stop flashing.

Remove a window covering from a GROUP

1. Press and hold ■ STOP for 4 seconds to put the remote in program mode. The backlit buttons on the remote will flash to indicate it is in program mode.

2. Press the desired GROUP number (1–6) on the remote. The backlit GROUP number will flash to show it is selected.

3. Press and hold the manual control button on the window covering.

4. While continuing to press the manual button, press ▼ CLOSE on the remote. The window covering will move slightly to indicate it has been removed from the GROUP. Release the manual control button.

5. Press and hold ■ STOP for 4 seconds to exit program mode. The lights will stop flashing.

Set a FAVOURITE position

Each window covering has one FAVOURITE position, which is set at 50% open by default. Setting a new FAVOURITE position overwrites any previous setting.

1. Open or close the window covering to the desired position.

2. Press and hold ■ STOP for 4 seconds to put the remote in program mode. The backlit buttons on the remote will flash to indicate it is in program mode.

3. Press and hold the manual control button on the window covering.

4. While continuing to press the manual control button, press ♥ FAVOURITE on the remote. The window covering will move slightly to indicate it has set this window covering position as your FAVOURITE. Release the manual control button.

5. Press and hold ■ STOP for 4 seconds to exit program mode. The lights will stop flashing.

Pairing additional remote(s) to the PowerView Shade Network

Follow these steps to copy the **PowerView Shade Network I.D.** from the original remote to additional remotes. **All remotes** in a home should be added to the same PowerView Shade Network. This allows for easy installation of additional control options, such as the PowerView Hub and PowerView Repeaters. Remotes paired to the same network will be able to operate the specific window coverings they are assigned to.

1. Remove the back cover from the **new** remote.

2. Press and hold the recessed Reset button for 6 seconds, until the GROUP buttons flash twice. The backlit buttons on the remote will flash to indicate the remote is in learning mode. Reinstall the back cover.

3. Press and hold ■ STOP for 4 seconds on the **original** remote to put the remote in program mode. The backlit buttons on the remote will flash to indicate it is in program mode.

4. Press and hold the ■ STOP button on the new remote while pressing and releasing ■ STOP on the original remote.

5. The backlit GROUP buttons on the **new** remote will flash twice to indicate the Shade Network I.D. has been copied.

6. Press and hold ■ STOP for 4 seconds on the **original** remote to exit program mode. The lights will stop flashing.

Pairing PowerView Repeaters to a remote created PowerView Shade Network.

Repeaters extend the range of the radio frequency (RF) signal emitted by the PowerView Pebble® Remote, the PowerView Surface, or the PowerView Hub when used with the PowerView App.

1. ASSEMBLE the Repeater Kit by INSERTING the USB end of the PowerView Repeater into the USB port of the USB Power Supply.

2. PLUG the **Repeater Kit** into an **electrical outlet**, with the Repeater facing up.

   NOTE: A green light will illuminate on the Repeater indicating it is receiving power and ready to join a network.

3. PRESS and HOLD ■ STOP on the PowerView Pebble Remote until indicator lights on the interior of the remote blink to put the remote in programming mode.

   Hold the remote within 3 feet of the Repeater to complete Step 4.

4. PRESS ■ STOP on the remote.

   NOTE: The green light will turn off, indicating it has been joined to the network.

5. PRESS and HOLD ■ STOP on the remote until the indicator lights stop blinking.

Pairing remote(s) to a PowerView Hub created PowerView Shade Network.

A Hub previously paired to an existing remote created PowerView Shade Network or that had created its own network during setup, can have additional Pebble® or Surface remotes paired to it, even if the remotes are introduced after the initial Hub setup.

1. REMOVE the back cover on the remote module.

2. Using a ballpoint pen, PRESS and HOLD the **recessed Reset button** for 6 seconds.

NOTE: The Group Numbers (1-6) will flash twice on the PRESS of the reset button followed by three times at six seconds.

3. HOLD the **Remote module** within approximately 12 inches of the Hub.

Complete Steps 4 and 5 at the same time.

4. PRESS and HOLD the ■ STOP button on the remote module.

5. PRESS and hold the 📶 button on the back of the Hub for approximately 3 seconds.

NOTE: The Group Numbers (1-6) will flash to indicate that the remote module has been networked to the Hub.

Creating a Duplicate Remote

A duplicate remote will operate the same set of window coverings and GROUPS as the original remote.

1. Remove the back cover from the **new** remote.

2. Press and hold the recessed Reset button for 6 seconds, until the GROUP buttons flash twice. Reinstall the back cover.

3. Press and hold ■ STOP for 4 seconds on the **original** remote to put it in program mode. The backlit buttons on the remote will flash to indicate it is in program mode.

4. While pressing and holding ALL on the **new** remote, press and release ■ STOP on the original remote.

5. The backlit GROUP buttons on the **duplicate** remote will flash twice to indicate all of the information from the **original** remote has been copied.

6. Press and hold ■ STOP for 4 seconds on the **original** remote to exit program mode.

Deactivating the remote(s) auto-wake feature.

The auto-wake feature activates the backlights on the remote, whenever the remote is handled. This feature is useful for immediately seeing which shade group buttons were activated last, but deactivating this feature will help to conserve battery life.

1. PRESS and HOLD the **Group 6 button** on the remote for approximately six seconds.

2. The Group numbers (1-6) will blink once to indicate the auto-wake feature has been disabled.

Resetting window covering programming

This reset erases all programming stored in the window covering, including GROUP assignments, preventing any input device from operating the window covering. Its primary use is during installation to correct GROUP and Network assignments. This reset does not affect travel limits.

1. Press and hold the manual control button for 12 seconds. The window covering will move slightly once after 6 seconds, then again after 12 seconds. Release the button.

2. Refer to "Join a window covering to a GROUP" on page 14 to program the window covering to a group.

What's the Difference?	
Paired remote	**Cloned remote**
Same PowerView Shade Network I.D. as original remote.	Same PowerView Shade Network I.D. as original remote.
Can be programmed differently from original remote.	An exact duplicate of original remote.
Can control a different set of window coverings and/or different GROUPS.	Must control the same set of window coverings and/or GROUPS.

Basic Operation

Once the window coverings have been joined to a GROUP or multiple GROUPS, the remote is ready to operate the window covering(s). Multiple window coverings can be operated at the same time.

Basic Operation

1. To wake up the remote, simply pick it up or press ■ STOP. The last GROUP(S) selected will be highlighted and active.

2. Press ALL or GROUP 1–6 button(s) to select specific window covering(s) to operate. Selected GROUP button(s) will light to show they are selected.

   a. Multiple GROUP buttons may be selected at the same time.

   b. To deselect a GROUP, press the GROUP button again. The backlit GROUP button will go out.

3. Press ▲ OPEN to open the selected window covering(s).

4. Press ▼ CLOSE to close the selected window covering(s).

5. For window covering(s) with vanes or a middle rail*, press the ⟩ RIGHT ARROW to close the window covering and open the vanes, rotate the vanes to the right, or fully raise the middle rail.

6. For window covering(s) with vanes or a middle rail, press the ⟨ LEFT ARROW to close the vanes, rotate the vanes to the left, or fully lower the middle rail.

   a. NOTE: Single-function window coverings will not operate by pressing the ARROW buttons.

7. Press ■ STOP to stop window covering/vane movement anywhere along its travel.

8. While a window covering is in motion, press the opposite of its motion (▲ OPEN or ▼ CLOSE) to reverse direction.

9. Press ♥ Favourite to send selected window covering(s) to your preset FAVOURITE position.

Battery Replacement

Replacing batteries in the remote

Replacing the batteries in the remote module will not cause the loss of any window covering programming, including GROUPS and Favourite. The remote uses two CR 2032 batteries.

1. For the Pebble® Remote, slide your thumb in the indentation, gently lift and remove the remote module from the Pebble. For the Surface Remote, remove the Surface from its mounting plate by twisting the Surface counter-clockwise. Push the remote module out from the back of the Surface.

2. Rotate the back cover of the remote module clockwise to unlock.

3. Remove the back cover from the remote module.

4. Using a finger or small screwdriver, gently lift and remove the old batteries.
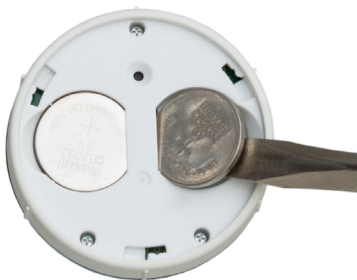
5. Insert new batteries, making sure each is snug.

6. Align and replace the back cover onto the backside of the remote module.

7. Rotate the back cover counter-clockwise to lock the back cover in place.

8. Align the ribs on the remote module with the grooves on the Pebble® or the Surface.

9. Gently push the remote module into the Pebble or the Surface until it is snug.

Troubleshooting

Troubleshooting

1. None of the backlit buttons illuminate on my remote when I press the buttons.

- Check to make sure the batteries are inserted properly and are new.

- Join an existing PowerView Shade Network with the remote.

2. I programmed my window covering to work from two different remotes. The window covering works well with the second remote, but will no longer respond to the first remote.

- Check to make sure the batteries in both remotes are inserted properly and are new.

- All PowerView remotes within a home need to be included in the same PowerView Shade Network. Refer to "Adding additional remote(s) to the PowerView Shade Network" on page 17.

3. Battery Life of Remote Module is less than expected.

- When the Pebble® Remote Control is picked up, the Remote Module's motion back lights are activated.

  In situations where the remote control is under constant movement, the motion back lighting can activate more often than normal causing the batteries to deplete at a faster rate.

- It is possible to disable the motion back light function by pressing and holding the 6 channel button for 6 seconds.

- To re-enable motion back light press and hold the 6 channel button for 6 seconds.

4. My window covering does not respond when I press ▲ OPEN or ▼ CLOSE.

- Make sure that there is power to the window covering and that the window covering functions properly by pressing the manual control button on the window covering.

- Make sure the correct GROUP number or ALL has been selected before pressing ▲ OPEN or ▼ CLOSE. Active GROUP buttons will be backlit.

- Add the window covering(s) to a GROUP on the remote. Refer to "Join a window covering to a GROUP" on page 12.

5. My window covering operates when I press ▲ OPEN or ▼ CLOSE, but not when I press either of the arrow buttons.

- The arrow buttons are for operating shadings or sheers with operable vanes only. Refer to the product's Installation, Operation, and Care instructions for proper operation.

- If the window covering is a shading or sheer with operable vanes, reset the travel limits on the window covering. Press and hold the manual button on the window covering for 6 seconds, until it jogs. The window covering will then run an auto-calibration sequence.

What is a PowerView shade network?

7. The PowerView Shade Network is a unique radio frequency that allows PowerView Motorisation devices to communicate with each other within a home. All PowerView devices within a home should be added to the same PowerView Shade Network. This allows for easy installation of additional control options, such as the PowerView Hub, PowerView Repeaters and PowerView Scene Controllers. Additionally, Remotes joined to the same PowerView Shade Network will be able to operate all window coverings in the PowerView Shade Network as desired.